



MedAssist.online Hardware Lease - Terms and Conditions Agreement

This agreement is to be signed by MedAssist.online and the Customer before any hardware will be issued.

Ownership

- The Customer is leasing hardware from MedAssist.online for a contractually agreed term.
- MedAssist.online retains all ownership rights of the hardware. At the end of the Contract term, the Customer will return the hardware to MedAssist.online, and all data will be deleted.
- MedAssist.online iPads are centrally managed under the Apple Device Enrollment Program.

Hardware usage standards

- The hardware comes pre-loaded with all software you will need. Employees are not allowed to install, uninstall or modify any application or the operating system in any way.
- MedAssist.online Support reserves the right to remove or disable any apps if they are judged to be inappropriate or if they interfere with the MedAssist.online software

General Handling and Required Care of the hardware

- Do not mark the hardware in any way. Hardware is labeled with an id tag. Do not remove this sticker.
- The hardware must remain in the provided case at all times.

Burglary/Robbery/Theft

- The Customer will be charged for any damage resulting from abuse or loss of hardware.
- Leaving hardware unattended, unsecured, etc. does NOT qualify as a legitimate claim for theft.
- A police report is required for any stolen hardware.

Accidental Damage

- The following situations are not considered to be accidental damage and will result in the replacement cost being assessed to MedAssist.online.
 - Excessive scratches/wear to hardware exterior caused by failure to use a protective case
 - Intentionally marking, defacing, and/or abusing the hardware
 - Damage caused by tampering with hardware components or operating system (i.e. jailbreaking) to alter district configurations.

Financial Responsibility

- In case of hardware destruction or loss, it will be replaced at cost price.

MedAssist.online Hardware Usage Agreement

- I have read and understood MedAssist.online hardware Lease - Terms and Conditions Agreement -.
- All items must be returned by contract expiry date, unless there is written approval to deviate from this.

_____	_____	_____
Customer Representative	Signature	Date
_____	_____	_____
MedAssist.online Support	Signature	Date